

E-Service Solutions

Overview



A guide to all e-services available
from GE Consumer & Industrial



GE imagination at work

TIME IS MONEY



... which is why, at GE Consumer & Industrial, we believe in saving our customers as much time and money as possible.

Chasing faxes and spending precious hours on the phone are now things of the past thanks to the [E-Service Solutions](#) offered by GE Consumer & Industrial.



Regardless of your business volume we can show you how to spend less time on placing orders, chasing invoices and complaints, and more time on taking care of your business.



GE Consumer & Industrial offers to its customers innovative ways of managing their commercial relationships. From different EDI (Electronic Data Interchange) alternatives to self-upload tools you will always find a cost-effective solution for your business.



WHY E-Services

Obtain the benefits of e-services has never been more simple, thanks to GE Consumer & Industrial



- No waiting for free customer service line

- Submit orders anytime, anywhere
- Reduce your ordering cycle time and increase your productivity
- Check stock before ordering and progress your orders online
- Track and download your invoices and financial statement
- Submit and track your complaints
- Receive immediate confirmations

When you register to our systems you will be provided with your own personal username and password.



You can request user accounts with varying levels of access according to the needs of your business function. Thus more people in your company can have access to different levels of information on the web.

All our sites are encrypted sites and are therefore safe and secure to use.

Safe and Secure



FURTHER INFORMATION



If you are a direct customer of GE Consumer & Industrial and you would like to take advantage of our E-Service Solutions please contact the E-Business team at:
Commercial.Digitization@ge.com



Alternatively contact your local Sales Engineer.



Try now!

Just click on <http://www.ge.com/eu/consumerindustrial> and choose the best tool for your business.



FOUR SOLUTIONS



PowerShop

This is our web-based tool for your Power Protection

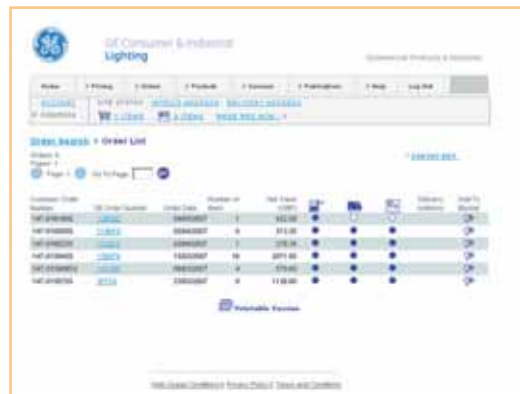
products. Manage your orders, track your payables and complaints online, download order confirmations and invoice copies, find reliable product solutions.



LightNet

This is our web-based tool for your Lighting products.

Manage your orders, track your payables and complaints online, download order confirmations and invoice copies, find reliable product solutions.



EDI Alternatives

Electronic Data Interchange Forecasting, ordering, dis-

patch advice, invoicing ... digitize your whole value chain with the most common technologies (AS2, XML). Files are transferred through a trusted network from your system to GE.



Upload tools

for both Lighting and Power Protection products use a

simple template to upload your order into our system easily.



GE Consumer & Industrial
Váci út 77
1340 Budapest
Hungary
<http://www.ge.com/eu/consumerindustrial>
Commercial.Digitization@ge.com



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